

selected works

**daniel**livingston

**logos**



**ECLIPSE**

F I L M   T E C H N O L O G I E S

46

**Maker's**



ag industries LLC

**THE**  
**MOON**  
**NIGHTCLUB**





**print**

COMMUNICATING  
in medical settings

the HEALTH & WELLNESS issue

Communicating with doctors

Tips for patients, family, and staff

Malicia Hu

Tips for the Communicative everyday life ordering business. Good medical sit serious pro people ofte they seek

“Why can Writing no communic and hard of such as Am use cued sp communic

Also, Amer language. T very differe language, s form. If a n or loves to across is ev very emoti doesn't wor

Lip reading reading isn't entire conv view of the turns away, to mumble,

Health is a critical concern for all of us. But for individuals with disabilities, there can be additional barriers that arise in obtaining high quality health care. First, physicians and other primary care providers do not always receive adequate training in meeting the unique needs of individuals with disabilities, and in communicating with those who have sensory, physical or intellectual disabilities, or with those patients who have augmentative communication systems.

Secondly, physical accessibility to health care facilities (including examination tables and diagnostic machines) can be a barrier in itself. Third, individuals with disabilities, and especially those with intellectual and developmental disabilities, have not always received education in advocating for their own health needs, and in expressing their health concerns. Fourth, individuals with disabilities may not have access to preventative health care.

Perhaps most importantly, research at both the national and state level indicates that persons with disabilities do not have the opportunities that promote good health — such as regular exercise



Clinical Psychology Graduate of Kentucky

and a highly active life-style — as do people without disabilities. This final point is especially important in our state, in that we are one of the most sedentary, or least physically active, states in the nation!

In this special issue of the DD Network Newsletter, we address a number of these topics. You will find articles about what our Network is doing to training physicians, nurses, dentists and other health care providers about the unique needs of individuals with developmental disabilities. You will learn how individuals with disabilities — and the people who support them — can advocate for the needs of the individual and help the individual to advocate for him/herself in the health arena. And you will learn what we are doing together to promote a healthy lifestyle for Kentuckians with developmental disabilities. Welcome to the Health and Wellness Issue of the KY DD Network Newsletter!

take a look inside...

Exercise & recreation . . . . .	2
Folic acid and pregnancy . . . . .	3
Communicating in medical settings . . . . .	4
Training healthcare providers . . . . .	6

The deaf or hard of hearing individual is the best person to determine what way of communicating works best, not the nurse or doctor. In many cases, you'll need a qualified interpreter for medical appointments.

If you think someone discriminated against you and you want to file a claim, you should consult an attorney. All three laws have time limits on filing claims.

advocating for yourself, support services, or assisting a communicating with medical and ssionals can sometimes seem worst, expressing your concerns can feel like an unwelcome of failed attempts.

a list of tips for talking with onals. Although there are families, staff, and individuals communication, the truth is street; you may find that at d solution is to clearly state the way the health care provider is u or the person you support, rvice elsewhere, if possible. In r, these strategies can help you tly communicate concerns and

ays best to support self- than advocating for someone. tutions, it is not always the time to prepare and plan

for self-advocacy, but it is a desirable approach for most appointments.

- Make a list of questions and concerns before the appointment. This will help you clarify and prioritize the issues you wish to address. Also, if you are providing support to someone, having a prepared list promotes a sense of participation and equality for the person you support.
- Call the office prior to the appointment if accommodations may be necessary. For example, some people have difficulty waiting for their appointment, and may become agitated as time goes by in the waiting room. These patients may need to be told if the doctor is running behind, and the postponed time that they are likely to be seen. Some people with physical impairments may require physical accommodations for an exam or tests—this is more easily achieved if the office has been informed prior to the appointment.
- Role-play asking questions and expressing concerns. This helps you or the person you support to feel more familiar and comfortable with the process, and it may enable you to

continued on page 7





**prosource**  
go straight to the source

Why do you rebrand what Source does?

**why?**  
did Pro-Copy Technologies rebrand

Market perception was not the ProSource reality

"Pro-Copy only sells copiers..."  
**ProSource**  
does so much more!

**why the name ProSource?**

- We are not the same company we were 15 years ago.
- ProSource is a new history and identity for the systems of the ProCopy users.
- ProSource represents the company we are and the company we plan to be.
- The name is flexible and allows for our long-term growth plans.

**why did we select this logo?**

- Clean, memorable, bold, and aggressive — just like the company
- Highlights the Pro and provides a strong visual icon

**prosource**

ProSource is Greater and Dayton's wider in office solutions — copiers and printers at management level are your document for document

our document copy effectively, only

Source line

memorable, rent

at we are e for all printing, document needs.

ProSource experience

ProSource competition

customer experience with steps that make all the

the total pro experience

Understand Your Business

Focus on Your Total Solution

Customized Support Program

TotalPro Guarantee

Response Team

Regular Follow-Up

go straight to the source

**prosource**  
go straight to the source



go straight to the source

proactive  
productive  
progressive  
professional

**prosource**

the power of color

Motivated by the affordability and power of creative color, business users are moving to incorporate color into their everyday work. Color communicates a professional, vivid, and clear message. This compelling message enhances a corporation's image while saving time and money by producing work that gets noticed, is easily understood, and is remembered.

Companies with the ability to **produce in dynamic color** will enjoy advantages over their competition by communicating on a much grander scale.

the facts

- Color increases learning and retention by up to 78%.
- Reader recognition of brand and company names increase 70% when color is used.
- People are 80% more likely to remember what they read if it is in color.
- Color increases the likelihood that people will buy a product by 85%.
- Highlighted color text improves the scan time by 15%.
- Color increases the probability that an article will be read by 40%.
- Invoices highlighted in color are paid 30% faster.
- Fulcolor magazine ads can increase readership by 52% over black and white ads.
- People are 55% more likely to pick up a fulcolor direct mail piece first.
- Reader comprehension is improved 10-14% over noncolor text emphasis.
- Color reduces errors on forms and questionnaires by up to 78%.

**prosource**  
go straight to the source

\*Research from Data Quest and The American Marketing Association.



building knowledge from strong roots

research

Educational practice has come a long way over the years, but there is still much to discover about learning, assessment, instructional methods, and the adaptation of curriculum for students with disabilities. ILSSA is constantly conducting in-depth

evaluation,  
the granting  
ants and

ed philosophy  
work closely  
nderstand the  
nd identify

thinking  
forward

educate. advocate. innovate.

ilssa



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is getting for his birthday.

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HOME MEET KEYSTONE CONTACT

### keystone (kē'·stōn'), n.

1. the stone at the top of an arch which holds the other pieces in place. 2. the central, supporting element of a whole.



### Improving Assessment. Improving Instruction.

Keystone is a client-centered alternate assessment design firm with extensive experience developing and implementing alternate assessment systems. We believe that assessment should inform instruction and that classroom instruction should be reflected in the alternate assessment. Our staff works closely with each client to determine their needs and state departments on teaching and learning. Furthermore, our team understands the unique needs of students with disabilities and has developed a unique, responsive and individualized approach to work closely with each client to determine their needs. We pay attention to ensure that each of those needs is met in accordance with special education laws and guidance for students. We do what we do because we share a passion for providing the best possible educational opportunities for all students.



Home Harvest Calendar Vendor List Directions Contact Us Blog

### 100% locally grown vegetables, flowers, fruit, and more!

Welcome to Bluegrass Farmers' Market, the **only** farmers market in Lexington, Kentucky providing **100% locally grown** products. What sets us apart from other markets in the region is the fact that we don't import our produce from far-away places, so our vegetables and fruit are usually picked the day before you buy them. All of our vendors are members of the [Kentucky Proud](#) program, offering a wide assortment of vegetables, flowers, herbs, and fruit, not to mention farm-fresh eggs, grass fed beef, local honey, jams, soaps, rubs, and bedding plants. Click [here](#) to find out what's in season right now. Shopping at Bluegrass Farmers Market guarantees that you'll find excellent quality products and help the environment at the same time by reducing your carbon footprint.



### Seasonal Hours

Open April 17 - October 30, 2010

Saturdays 9:00am - 2:00pm  
Tuesdays 3:00pm - 6:30pm



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### Dr. Jackie L. Banahan, DMD

Dentistry for children & the handicapped

- Home
- Services Offered
- About Dr. Banahan
- Hours & Location
- Documents & Links
- Contact Us
- Kid's Page!



**Welcome to our website!** We have been providing the highest quality dental care for children, teens and special needs patients in Lexington, Kentucky, and the surrounding areas for over 25 years. The goal of Dr. Banahan and her team is to provide your child with the best dental experience possible, and we want to work with you to determine what treatments are right for your child and how we can best accomplish these goals.

Early dental care, along with the positive dental experiences that we are able to provide, can give your child a bright, healthy smile and lifelong oral health. We begin seeing children at 12 months of age, as recommended by the American Academy of Pediatric Dentistry and the American Academy of Pediatrics.

